

Data Lakehouse and Financial Analytics for Healthcare

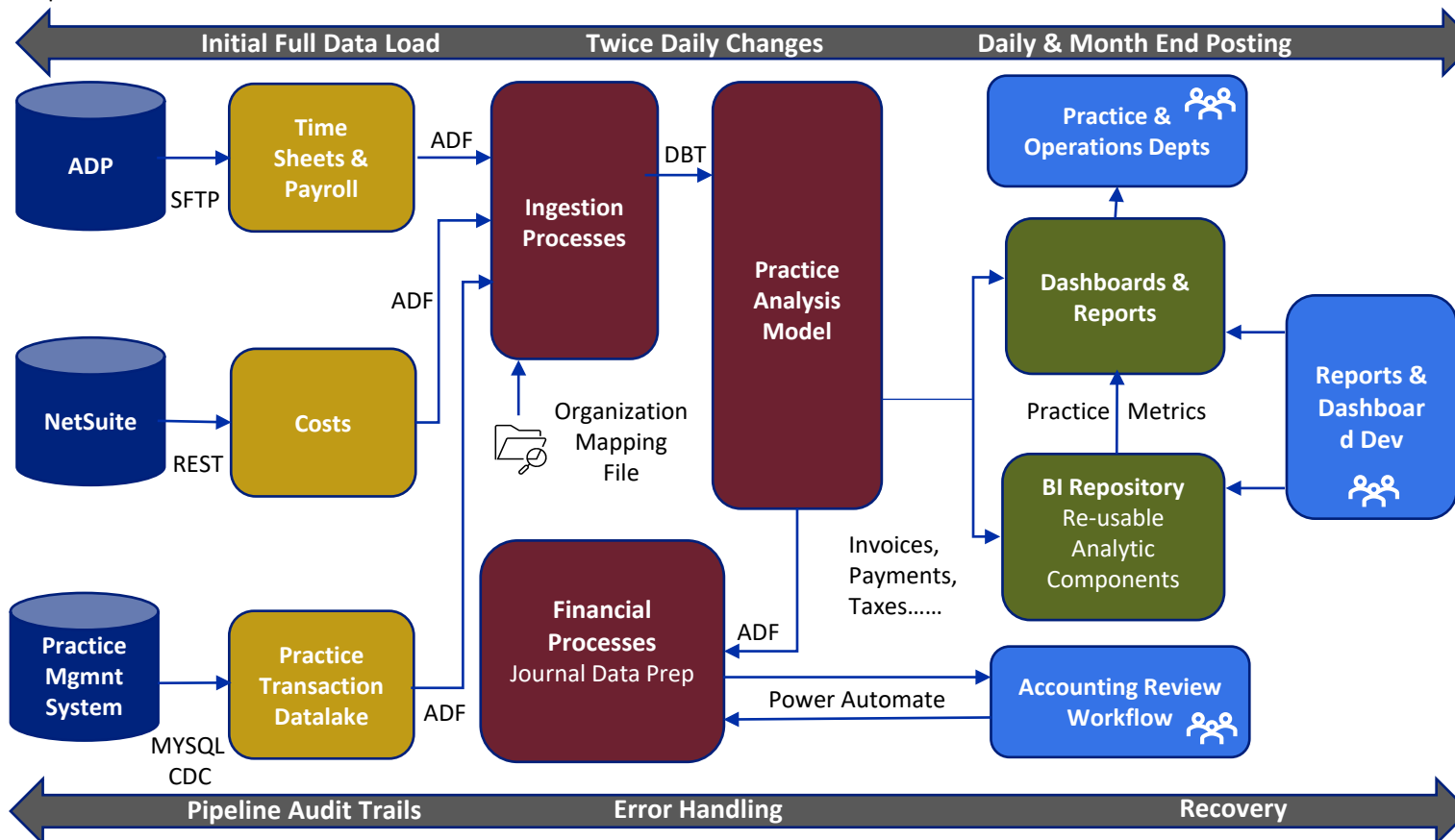
Business Challenge

A national veterinary health organization needed better visibility to key business metrics and drivers to improve service delivery, efficiency and better keep pace with the growing demand for services.

Solution

Developed Practice Analytics Model: Created a system that organizes the data for analysis yielding business insights on-demand, and shields analytics activity from underlying application changes.

Automated Financial Workflows: Streamlined revenue & cost capture, reporting and accounting processes.



Approach

- **Define and establish an analytics capability** that provides performance insight into the customer-facing and clinical delivery processes
- **Automate repetitive tasks**, financial data preparation currently performed manually
- **Provide capability to assess inefficiencies**, customer impacts, benchmark performance and baseline improvement initiatives

Business Value

- **Enabled the organization** to assess inefficiencies, customer impact, and benchmark performance
- **Accelerated financial reporting**, the posting and reporting of financial results, increase the scalability of the financial processes
- **Reduced risks** of human error and points-of-failure