CTI
Your Data is Our Passion

Case Study: Claims Risk Management
Client: A National P&C Insurance Firm

CUSTOMER RESULTS

Within a 9 month period, the CTI team decomposed and re-factored the "claims portal application" to embed the new BI platform API addressing function changes, like-for-like visual formatting adaptations, performance tuning, and production architecture configuration and deployment.

SUMMARY

The national Property & Casualty insurance firm needed to modernize their "claims management" portal to integrate new BI technology. The portal, a critical differentiator used by 10,000 plus users, provides loss analysis and claim reporting drillable down to specific claims. CTI was commissioned to assess and re-engineer the BI integration to deliver a seamless conversion for this highly visible product.

Industry	Property & Casualty (P&C) Insurance
Client	National firm specializing in P&C insurance and claims administration services
Problem	A critical and widely used customer "claims management portal" was at risk due to its extensive dependency on an embedded BI platform no longer supported by the vendor. The new version of the technology – with a whole new API – had to be integrated with minimal disruption to the functionality, security and performance.
Solution	CTI analyzed over 50,000 lines of code characterizing the different API signatures and the required refactoring. CTI developed an execution plan and then lead the re-engineering of the code, the majority of the testing process, the exhaustive drive for performance, and the production deployment and optimization.
Benefits	The new solution provides critical improvements including: • State of the art BI integration for a critical customer portal • Elimination of technology risk • Foundation for future enhancements
Technology	CTI Professional Services SAP Business Objects Microsoft .Net

CONTACT US

We are a systems integrator and solutions provider located in Burlington, Massachusetts serving customers in New England, Metro New York, Atlanta and beyond.

Corporate Office:

78 Blanchard Rd., Suite 304
Burlington, MA 01803
Tel: 781-273-4100
800-932-4249
Fax: 781-273-7351

ABOUT CORPORATE TECHNOLOGIES

CTI provides high value services to clients. Through the effective application of technologies like Business Intelligence, Data Integration and Management, Enterprise and Cloud Computing, we help clients implement the right IT solutions to empower business innovation and dynamic scalability. From leveraging business intelligence to rethinking the efficiency of the data center, we are your strategic partner for everything from data management to information delivery.

Today's IT solutions have to be highly integrated to solve the complex business challenges that organizations face. Your business cannot afford to work with multiple consulting organizations specializing in "silos of experience." Corporate Technologies' engineering team understands how the implementation of any new technology must support both the business and infrastructure requirements.